

E-Pay Instructions

CryoCell
INTERNATIONAL

The World's First Cord Blood Bank

700 Brooker Creek Boulevard • Suite 1800 • Oldsmar, Florida
34677 • Tel 1.813.749.2100 • Fax 1.813.855.4745 •
www.cryo-cell.com



E-Pay Instructions

To activate account, select “Register.”
(Please Note: If you have multiple accounts (children), each account must be registered separately.)



Login to ePay

User Name: Required

Password: Required

LOGIN

OR

REGISTER

[Forgot your username?](#)

[Forgot your password?](#)

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E-Pay Instructions

Enter your 12-digit customer number and select “Submit.” You will receive an Account Activation email. Please select the link to create a User Name and Password.

Account Registration

Fill in the below information to receive an e-mail to activate your account

Customer Number

Submit

E-Pay Instructions

1. Enter email address. (If you have multiple accounts (children), the email address may be the same for each account.)
2. Create a unique UserName that corresponds to its unique Customer Number. (If you have multiple accounts, the UserName for each account must be different.)
3. Create Password. (If you have multiple accounts, the password may be the same for each account).
4. Confirm Password.

Registration

Provide your email, desired username and password to complete your registration

Email

User Name

Password

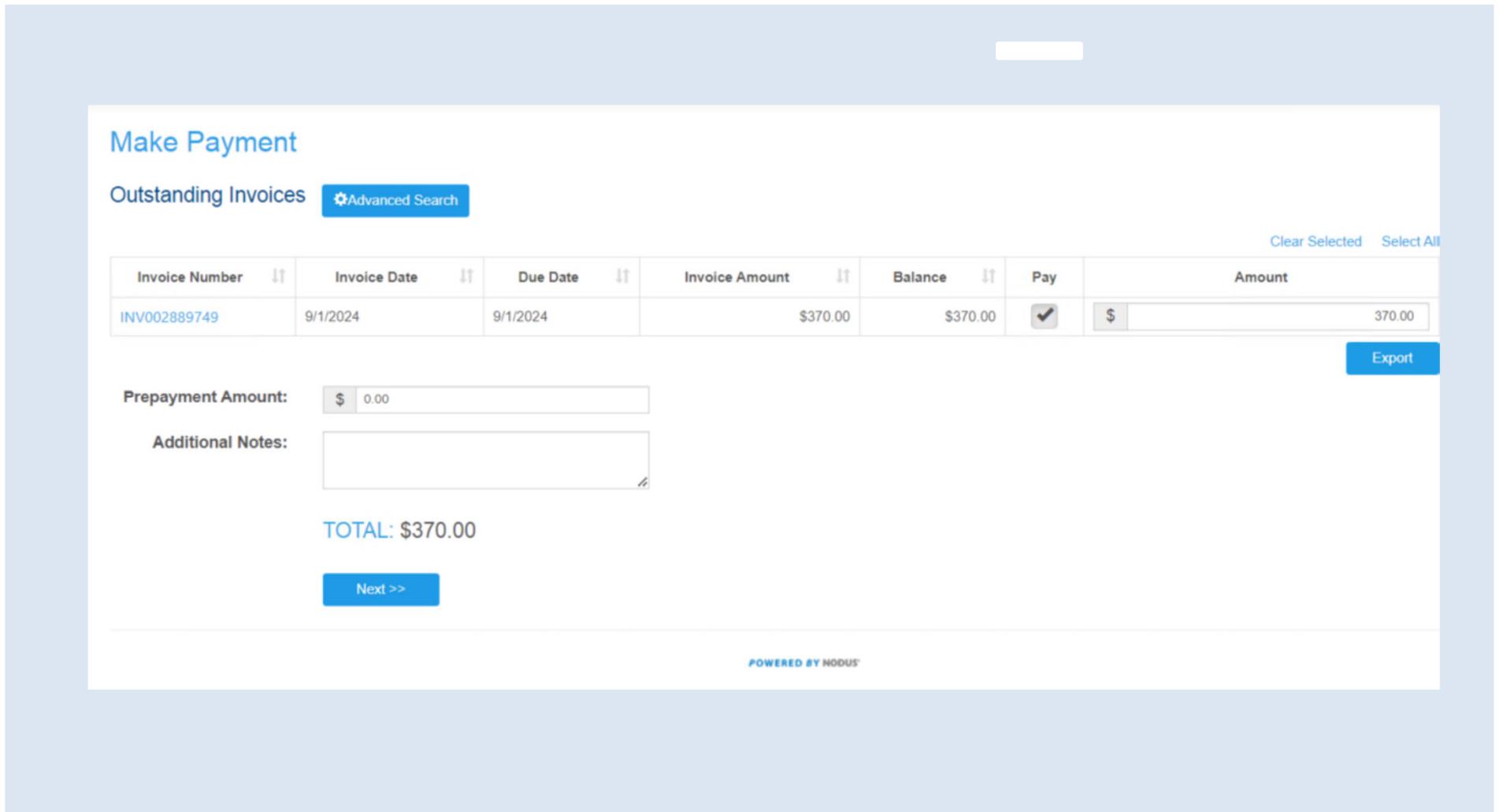
Confirm Password

Register

Cancel

E-Pay Instructions

Select "Make Payment" and under outstanding invoices click the box that says "Pay." The "TOTAL" will then populate. Click "Next" to proceed for payment.



Make Payment

Outstanding Invoices [Advanced Search](#)

[Clear Selected](#) [Select All](#)

Invoice Number	Invoice Date	Due Date	Invoice Amount	Balance	Pay	Amount
INV002889749	9/1/2024	9/1/2024	\$370.00	\$370.00	<input checked="" type="checkbox"/>	\$ 370.00

[Export](#)

Prepayment Amount: \$ 0.00

Additional Notes:

TOTAL: \$370.00

[Next >>](#)

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E-Pay Instructions

If the credit card information is correct, enter “Card Security Code” and select “Submit” to pay outstanding invoices. To enter a different credit card, select “Add New Payment Method.”

Review & Pay

Selected Transactions

Invoice #	Balance	Payment
INV002889749	\$370.00	\$370.00

Total: \$370.00

Payment Options

Select/Edit	Tender Type	Account Number	Exp Date/Routing #
<input checked="" type="radio"/>	Visa(Default)	XXXXXXXXXXXX1111	12/2024

Card Security Code:

+ Add New Payment Method
Cancel
Submit

E-Pay Instructions

To add a new credit card, select “Add New Payment Method,” enter credit card information and check “Save.” Once completed, please select “Submit” to pay invoice(s).

Review & Pay

Selected Transactions

Invoice #	Balance	Payment
INV002889749	\$370.00	\$370.00

Payment Options

Total: \$370.00

Select/Edit	Tender Type	Account Number	Exp Date/Routing #
<input checked="" type="radio"/>	MasterCard(Default)	XXXXXXXXXXXX3134	01/2028
<input type="radio"/>	Visa	XXXXXXXXXXXX1111	12/2024

Card Security Code:

[+ Add New Payment Method](#)

Cancel

Submit

E-Pay Instructions

Once payment has been processed, a receipt will be sent to the e-mail address entered at the time of activation.

Your Account
Jane Doe [\[Logout \]](#)

Confirmation

Cryo-Cell International
700 Brooker Creek Blvd
1800
Oldsmar, FL 34677

Customer Number: 000000123456	Payment Number: TWEBPMT000000030
Customer Name: Doe, Jane	Created Date: 6/24/2014
	Status: Processed
	Process Date: 6/24/2014
	Amount: \$50.00

Transaction Details

Capture Amount: \$50.00	Status: Approved
Type: Visa	Origination ID: A10A6E460B16
Card / Account Number: XXXXXXXXXXXX1111	Authorization Code: 219PNI
Billing Address: Jane Doe 123 MyStreet Orlando, FL 33333 USA	

Paid Invoice List

INVOICE #	AMOUNT APPLIED
INV123456	\$50.00
	Total: \$50.00

E-Pay Instructions

If you forgot your user name, please select “Forgot your user name?” and then add your 12-digit customer number and account’s default email and then select “Submit.” You will receive an email with your user name.

Login to ePay

User Name

Password

Login

Register

[Forgot your user name?](#)

[Forgot your password?](#)

Enter your Customer ID and your e-mail address and your username will be e-mailed to you.

Customer Number

Email

Submit

Cancel

E-Pay Instructions

If you forgot your password, please select “Forgot your password?” and then add your User Name and select “Submit.” You will receive an email. Please select the link to update your password.

Login to ePay

User Name

Password

Login

Register

[Forgot your user name?](#)

[Forgot your password?](#)

Forgot Password

Provide your User Name and an e-mail will be sent to allow the account password to be reset.

User Name

Submit

Cancel

E-Pay Instructions

If you have any questions or need any further information, please contact the Billing Department at (800) 786-7235, Option 2. Representatives are available Monday through Friday, 8:30 a.m. to 7:00 p.m. EST.

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