

700 Brooker Creek Blvd. Suite 1800 Oldsmar, FL 34677 Cryo-Cell.com





(800) 786-7235 (813) 749-2100

CUSTOMER SERVICE LINE - Option 4





1. WAITING FOR BABY'S ARRIVAL

VERIFY CONTENTS

Refer to contents' list to confirm all items are present in collection kit. Verify the expiration date of the kit exceeds your delivery date. The expiration date is located on the exterior of the kit.

If any items are missing or the kit expires before your delivery date, please contact Crvo-Cell International immediately at **(800) 786-7235 Option 4.**

STORE THIS KIT

Keep your kit in a safe and dry place where it can remain between 39-86°F (4-30° C). Do not store in a garage or vehicle.

DESIGNATE SOMEONE

Ask your birth coach or other trusted person to remind you to take the kit to the hospital and to be ready to call Cryo-Cell 1-2 hours after baby arrives in order for pick-up arrangements to be made.

CORD TISSUE

If you have not already enrolled in the cord tissue cryopreservation service and would like to store the tissue, be sure to check the box on the top right corner of the Client Information Form.

2. AT THE HOSPITAL - BABY IS ALMOST HERE

NOTIFY ADMITTING TEAM

Inform the admitting team that you have arranged to cryopreserve your newborn's stem cells.

BIRTH MOTHER'S BLOOD DRAW

Have birth mother's blood drawn at the time the IV is started or prior to administration 2000mL of IV fluids or any blood products. If the sample is not collected prior to delivery, it can be collected after delivery; however, the maternal blood collection will only be acceptable if the birth mother has not received either: 1 blood products within 48 hours or 2 more than 2 liters of IV fluid within 1 hour of the blood draw.

If mother's blood was drawn greater than 40 hours prior to the cord blood collection, redraw mother's blood using same size and color tubes and discard previous birth mother's blood tubes. Birth mother's blood must be received within 72 hours of collection.

Failure to follow these instructions could result in invalid infectious disease testing, which may cause the specimen to be ineligible for therapeutic use.

KEEP THE KIT HANDY

Make sure your designated person reminds your healthcare provider to do the collection at delivery.

3. AFTER DELIVERY

COMPLETE THE CLIENT INFORMATION FORM

Complete the post-delivery health questionnaire on the client information form, sign it and place it back in the kit. (Answers sometimes change between enrollment and delivery, so we need updated information.)

CALL FOR SHIPPING - (800) 786-7235, OPTION 4

Once the mother & baby are in stable condition, please call or ask your designated person to call Cryo-Cell International to arrange for pick-up (usually within 2 hours following the birth). Be prepared to spend 15 minutes to go over labeling, documentation forms and packaging instructions. These are important steps to prevent any delays with processing upon arrival of your specimens.

All specimens must arrive within 72 hours of collection for processing.

The caller will need to have your collection kit in hand for reference when speaking with the advisor to verify the following items are present and properly labeled and packaged:

- Birth Mother's Blood Tubes (5 full tubes)
- Cord Blood Collection Bag (2 knots in center of long tubing)
- · Cord Tissue Collection Cup (if desired)
- Completed Client Information Form
- Completed Healthcare Provider Form

PREPARE KIT FOR SHIPMENT

After pick-up arrangements have been made, it's now time to prepare your kit for shipment.

- Peel off the protective tape on the inside of the kit flap to expose the adhesive seal.
- Tuck the side flaps into the slots and press firmly on the front flap to secure the adhesive seal inside.
- Keep collection kit with you and in a secure environment at room temperature until the kit is picked up.

DO NOT REFRIGERATE.

Note: If collection occurs between 9pm and 6am local to your time zone, the specimens will be picked up between 8am and 10am due to flight schedules. Our policy is the kit should take the most direct route from the bedside to our laboratory. The specimens are safest during the night right next to the parents until the next available flight.



Packaging the Kit

